

Repair fees associated with order 125857 rental towers

Part #: REPAIR-125857-RNT-MT

Repair fees associated with order 125857 rental towers. Line-item breakdown below

Part	Qty
Pneumatic mast	1
Spring loaded pins	3
Mast retaining pin	1
Outrigger Jacks	4
Mast seal maintenance kit (Seal kit)	1
Replacement light brackets	2
NEMA box	1
12V Battery	1
Pendant switch	1
Mileage	44.2
On-Site Labor	8
Factory Labor	15

Customer raised the mast without releasing the locking pins for mast head. Spring pins were sheared and 2 stages of the mast were bent. Because the mast head could not be secured on the return, the light mast head bounced all the way back to Dallas, damaging 2 light head brackets. Outrigger jacks were bent upon return, requiring all four to be cut off, and replacement units welded back on. Repairs were also conducted on site when the mast retaining rod was only partially removed. Hydraulics were activated, jamming the mast and pin. Service technician spent 8 hours with a hack saw cutting and replacing hardened pin

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